During this unique time, our offices and ambulatory surgery centers are open.

**WHAT TO EXPECT FROM US:**

**ENHANCED CLEANING AND DISINFECTING:**
Our office and surgery centers are always clean, but we have now taken additional measures to further clean each individual site. We disinfect highly-touched surfaces throughout the day with EPA-approved disinfectants that are considered effective against coronavirus. We have also added extra time in between each visit to allow for additional social distancing and cleaning.

**KNOWLEDGEABLE AND PREPARED STAFF**
Our staff has been trained extensively on infection prevention protocols, which include comprehensive patient screenings and utilizing personal protective equipment (PPE) when providing patient care.

**INCREASED SAFETY MEASURES:**
We have equipped all registration desk staff with protective equipment and have implemented mandatory screening with questionnaires and temperature checks for all staff patients.

**CONTINUOUS MONITORING:**
Our leadership team meets on a continuous basis to ensure our safety protocols meet or exceed all currently accepted local and national guidelines.

**WHAT WE ARE ASKING OF YOU:**

**SYMPTOMATIC PATIENTS:**
If you are experiencing symptoms of COVID-19 (fever > 100 degrees, chills, cough, shortness of breath or unexplained loss of taste or smell etc.), we kindly ask that you reschedule your appointment once you are symptom-free.

**FACE MASKS:**
We are asking everyone to please wear a face covering to protect themselves and others. Examples include: surgical mask, cloth mask, bandanna, scarf, neck gaiter or clothing without holes.

**SOCIAL DISTANCING:**
To keep all patients and our staff safe, we are adhering to social distancing by spacing our waiting room chairs to maintain a safe distance from fellow patients.

**LIMIT PATIENT & STAFF EXPOSURE:**
To minimize overcrowding, if you have someone accompany you who is not necessary to your care, we ask that they wait in the car or somewhere outside of our waiting room.

**HYGIENE:**
Please practice the appropriate hand-washing techniques or utilize sanitizers that contain at least 60% alcohol, directly before and immediately after your appointment. We are equipped with these materials.